

12 January 2008

Congratulations Ms. Danny Nikolaou!

It gives us great pleasure to award Travel Designers and your dedicated team as one of our **Top Ten Tour Operators for 2008**. The dedication, personalized service and attention to detail that your company has shown sets you apart in the industry and it is our honor to recognize your hard work by inviting you to a 'Celebration of Excellence' ceremony on Sunday, 15 March, 2009.

Below is a list of the destination partners we will recognize this year:

**PORT**

Africa  
India  
Ukraine & Bulgaria  
Spain  
Turkey  
Italy  
Greece  
Oman  
Colombia  
Kralendijk

**SUPPLIER**

Abercrombie & Kent - Africa  
Cox & Kings  
Dencom  
Intercruises Shoreside (formerly Ultramar)  
SeaSong  
TFL Tours Srl  
Travel Designers  
Zahara Tours  
Avia Caribbean Ltda  
Bonaire Destination Svc BV

The Destination Services Team comprises the Tour Operations, Concierge and Enrichment Departments all of whom have asked us to pass on their sincere appreciation for your efforts during our call. The services provided by you and your team of professionals were excellent and truly helped in the delivery of a successful visit. Keep up the good work and high standard of efficient service and professionalism!

To celebrate your accomplishments, we will be hosting a special event on Sunday, 15 March 2009 in Miami (just prior to Seatrade). James Mills, Operations Coordinator will be contacting you in February with a formal invitation for you and one guest. Those who are not able to make it will receive a special gift to express our appreciation in recognition of your valued services. We look forward to seeing you and celebrating your achievements.

Yours Sincerely,



Emilio Freeman  
Senior Vice President, Operations



Nicky Mortimer  
Director, Destination Services

January 12, 2008

Dear Ms. Danny Nikolaou!

*The World* visits over 100 ports annually and we work with a substantial number of tour operators. To deliver six-star service we must rely on our destination partners. Based on reviews performed by our onboard staff and management team, we are delighted to inform you that you have been selected as one of our 2007 Top Ten Operators. Below is a list of the destination partners we will recognize this year:

<u>PORT</u>	<u>SUPPLIER</u>
Finland	Long Shore Special Services
Germany	E – L – S GmbH
Greece	Travel Designers
Italy	New Cycle Tours
Madeira	Blandy
Poland	Baltic Gateway Poland
Russia	Baltic Travel Company
Spain	Ultramar Express
Tunisia	Blue Marble Travel Services Ltd
UK	Aragon Tours

We would like to express our thanks to you for handling *The World* in a smooth and seamless operation. *The World* is not an easy ship to handle and very often we present our partners with unusual last minute requests and challenges – all of which were handled effortlessly by your company.

The Destination Services Team comprises the Tour Operations, Concierge and Enrichment Departments all of whom have asked us to pass on their sincere appreciation for your efforts during our call. The services provided by you and your team of professionals were excellent and truly helped in the delivery of a successful visit.

Keep up the good work and high standard of efficient service and professionalism!

To celebrate your accomplishments, we will be hosting a small get together on Sunday 9, March 2008 in Miami (just prior to Seatrade). Please advise Nicky Mortimer if you (plus one guest) will be in town and available to attend. Further details will follow.

Yours Sincerely,



Emilio Freeman  
Senior Vice President, Operations



Nicky Mortimer  
Director, Destination Services